

## CETEMET COMPREHENSIVE POLICY

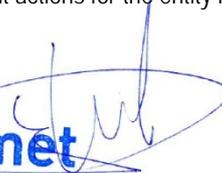
The Technology Centre of Metal-mechanical and Transport Foundation (CETEMET) located in the Technology and Business Park Linarejos in Linares (Spain) is a non for profit private entity. Its main activity is the design and provision of technical services for innovation and technology development oriented to the metal-mechanical and transport sectors in Andalusia. Therefore, our main objective is to meet these sectors needs and expectations.

CETEMET's management has decided to implement and to keep updated a Comprehensive Management System based on requirements set by Spanish Standards UNE-EN ISO 9001:2008, UNE-EN ISO 14001:2004, UNE 166002:2006, UNE-EN ISO/IEC 17025:2005 y UNE EN 9100:2010. Thus, our main goals are to provide the **greatest satisfaction to customers and employees**, to promote our commitment of **continuous improvement in providing services and managing R&D&I** and, finally, to **prevent pollution** caused by activities carried out in the premises. Therefore, we are committed to observe the following **Policy**:

- ⚙ Growing constantly in our markets, discovering and adequately responding to our members and customers' needs.
- ⚙ Providing each employee the opportunity to achieve his/her higher potential, promoting staff training and qualification to a maximum level, promoting human relationships amongst them and the company itself.
- ⚙ Achieving the greatest level of global satisfaction within the staff, looking for their strongest commitment leading to company's profit, fostering a participating environment assuming the common objective and improving communication which will lead to ease **teamwork**, individual acknowledgement and suggestions for improving.
- ⚙ Accurately identifying customers' needs and maintain a capacity of response, providing in every case a good quality service.
- ⚙ Constantly promoting and developing innovative and acknowledged high quality services.
- ⚙ Maintaining and increasing efforts on research, development and innovation as the cornerstone of the Centre.
- ⚙ Providing and strengthening assistance in services related to the **promotion of R&D&i** within the business sector.
- ⚙ Consolidating a policy of protection and exploitation of results attained arising out of R&D&i management proceedings and testing.
- ⚙ Guaranteeing maximum quality in our tests assuring professional good practices according to established methods and customers' requirements. Reliability is guaranteed by a continuous and strict quality control system.
- ⚙ Maintaining a high level of innovation when developing and providing services in the framework of a permanent system of **continuous improvement**.
- ⚙ Obeying applicable requirements as per legislation related to the Quality and Environmental Management System, meeting customers' requirements and other requirements the entity might be committed, assuring our commitment to all the stakeholders.
- ⚙ Identifying and evaluating environmental issues arising from our activity in order to prevent negative impact on the environment.
- ⚙ Conveniently managing waste generation by means of reutilisation and recycling. Developing our activities from the energy efficiency point of view, reducing resources consumption (water, electricity, paper) and promoting usage of eco-friendly products and technologies improving environmental issues.
- ⚙ Promoting and disseminating this Policy amongst customers, employees, collaborators, subcontractors and providers and other stakeholders.
- ⚙ Increasing involvement and environmental awareness within the staff fostering environmental good practices at the workplace.

CETEMET management, when reviewing the System, will regularly check suitability of the Policy, the follow-up and planning of required, quantifying Management Objectives whenever possible, in order to define improvement actions for the entity in each period.

*This is CETEMET's commitment with the environment,  
our society of today and the future.*

  
**cetemet**  
CENTRO TECNOLÓGICO  
METALMECÁNICO Y DEL TRANSPORTE

In Linares, March 3<sup>th</sup>, 2016

Signature. Ángel D. Fraile Marín, Manager CETEMET